

Dr. Mary Ann Tricarico

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EDUCATION

1985	Doctor of Arts in Library Administration	Simmons College
1980	Master of Arts in Art History	Boston University
1974	Master of Library Science	University of Rhode Island
1971	Bachelor of Arts in History	Northeastern University

EXPERIENCE

New England Institute of Art Director of Library Services

Brookline, Massachusetts
August 2006 – present

Responsibilities: Senior administrator of library services for all operations. Plan, implement, manage and evaluate all aspects of library services for the college. Direct strategic planning and budgeting initiatives including development of short and long-range goals and objectives. Collaborate with faculty, department chairs, faculty library advisory members, and college administrators to ensure that library resources meet curriculum needs. Acquire new materials in all formats consistent with overall institutional strategic goals, collection development policies, national accrediting mandates, and user research and information requirements. Develop, supervise, and conduct information literacy programs and campus outreach services. Oversee library technology services and maintenance of integrated library system. Select, train, supervise, and evaluate library personnel. Actively promote the library and its services to the campus community.

Sampling of recent accomplishments:

- Conversion of library automation system to ExLibris/Endeavor Voyager System.
- Implementation of online approval plans for discipline-specific acquisitions procurement.
- Development of faculty training program for “Library Instruction Across the Curriculum.”
- Formation of consortial library partnerships with regional institutions.
- Establish objectives and timelines for policies, promotion, and instruction development.

Emmanuel College Library Director of Library Services

Boston, Massachusetts
October 1996 – July 2006

Responsibilities: Chief administrator of all library operations. Plan, develop, and implement program of library services for the academic community. Analyze needs and establish goals, objectives, and priorities for library operations, for staff development, for the provision of services, and for the enhancement of information and technology resources. Maintain overall accountability for budgeting, personnel, collection development, technology resources, capital improvements, organizational management, and for grant development and administration. Actively participate on academic committees and task forces. Provide leadership in introducing new library initiatives to the college. Encourage staff development. Serve on the executive board of the library’s technology consortia.

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Sampling of accomplishments:

- Secured grant funding for the development of an online instructional tutorial for nursing resources, for a template for an online research module, and for LibQual+™ evaluation instrument.
- Developed a library renovation planning document, “*The Cardinal Cushing Library Building Program ~ A Vision for the Future.*”
- Designed and taught a course in Library Research Methods.
- Developed an enhanced program for bibliographic instruction services.
- Improved and expanded the library’s technology resources.
- Chaired a national committee on Library and Information Technology for the American Library Association.

Peabody Institute Library Director

Peabody, Massachusetts
June 1986 to October 1996

Responsibilities: Served as chief administrator of all library operations for the Peabody Institute’s main library and branch library system as well as Central Site director and executive board member for the automated resource sharing network, NOBLE, Inc. Established goals, objectives, and priorities for the operation of the library, for staff development, for the provision of services, and for the acquisition of resources and the development of technology. Maintained overall accountability for budgeting, personnel administration, collection development, technology enhancements, organizational development, capital improvements, market research analysis, grant writing, administration, and implementation of grant-funded projects.

Major accomplishments:

- 184% increase in library attendance.
- 109% increase in usage of library resources.
- 70% increase in reference services.
- 64% increase in library programming and services.
- 91% increase in FTE staffing levels.
- 36% increase in collection resources.
- Construction of new branch library facility.
- Strategic planning methodologies and user analysis studies employed to identify service needs and plan appropriate long-range goals and objectives.
- Coordinated international exhibit with Johns Hopkins University, “*The Prophetic Eye,*” at the Museum of London, 1994-1995.
- Developed a Health Promotion Resource Center for the North Shore Health Planning Council.
- Chaired the New England Library Association Scholarship Committee to award funding to graduate students.
- Served as a grant reader and evaluator for LSTA federal grant applications for library construction.

Lynn Public Library Assistant Chief Librarian

Lynn, Massachusetts
February 1979 to May 1986

Responsibilities: Directed and supervised all personnel. Assessed, analyzed, and established goals and objectives for library services in response to user needs. Supervised and directed the access functions of the automated system. Initiated, researched, wrote, and administered federal grant

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projects. Assisted in the overall administration and coordination of all library operations. Participated in acquisitions and collection development for the main library and branch library system.

Major accomplishments:

- o Developed and secured federal grant funding for the creation of the state's first regional multi-type automated library network, NOBLE, Inc.
- o Established a regional Information and Referral Service, *Lifeline*, which was used as the model by the United Way for access to local social service agencies.
- o Served as Chair of the Massachusetts Library Association Conference Committee to produce annual professional conferences.
- o Established a professional resource library for a branch of the Massachusetts Association for Retarded Citizens.

Lincoln Public Library

Acting Director

Assistant Director

Lincoln, Massachusetts

October 1978 to January 1979

October 1974 to October 1978

Responsibilities as Acting Director: Assumed full supervisory, administrative, collection development, and budgetary responsibility for all library operations. *Responsibilities as Assistant Director:* served as Head of Reference Services; supervised all staff; planned and implemented public relations activities; developed the collection, catalogued music resources; shared with the director in the establishment of long-range goals and in the assessment of user needs; worked with community groups. Major accomplishments: reorganized the library's staffing structure and internal management systems; expanded and enhanced the reference collection; established Adult Basic Education Services and a cooperative library alliance to provide resources for the visually impaired; and served as an outreach librarian at a state prison.

Newton Free Library

Sr. Library Assistant and Art Collection Curator

Newton, Massachusetts

April 1972 to September 1974

Responsibilities and major accomplishment: Acquisitions, cataloging, and administration of the collection of original art objects. Designed and developed the concept for the library's *Italian Language and Cultural Center*.

DOCTORAL RESEARCH STUDY

The Development of Automated Resource Sharing Networks in Massachusetts,
by Mary Ann Tricarico, Simmons College, Boston, Massachusetts, May, 1985.

PUBLICATIONS

"Interactive Online Instruction for Library Research: the Small Academic Library Experience,"
by Dr. Mary Ann Tricarico, Dr. Susan von Daum Tholl, and Elena O'Malley. *Journal of Academic Librarianship*, volume 27, number 3, pp.220-223.
May 2001.

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“*How to find Community Information,*” by Mary Ann Tricarico, Chair, Marketing of Library Services Section, American Library Association. 1995.

“*Library Resource Sharing in Massachusetts; Traditional and Technological Efforts,*” by Robert E. Dugan and Dr. Mary Ann Tricarico. *Advances in Library Administration and Organization*, volume 6, pp.79-116. Greenwich, Connecticut: JAI Press, Inc. 1986.

“*The Quest for Funds: Dialing for Dollars,*” by Dr. Mary Ann Tricarico, *Grants Magazine*, volume 9, number 1, pp. 27+, March 1986.

Lifeline Self-Help Guide and Information and Referral Directory, by Mary Ann Tricarico, Office for the Development of Library Services, Board of Library Commissioners, Boston, and the Lynn Public Library, Lynn, Massachusetts, April 1981.

MEDIA PRODUCTIONS

“*George Peabody Remembered, 1795-1868.*” Video. Dr. Mary Ann Tricarico, writer and producer. Peabody, Massachusetts, 1995.

“*The Peabody Institute Library – it’s not just Books!*” Video. Mary Ann Tricarico, writer and producer. Winner of the Massachusetts Library Association Public Relations Award, 1991.

TEACHING and LECTURING

- *Library Research Methods* –semester course at Emmanuel College.
 - *Video Production Principles and Techniques* –semester course at Emmanuel College.
 - Administrative Theory and Practice – guest speaker at Simmons College.
 - Peabody School System, “Guest in the Classroom”: storyteller for elementary schools.
 - Lecturer at Simmons College Graduate School of Library and Information for “*Planning, Budgeting, and Negotiating.*”
 - *Surviving and Thriving* – Freshman year experience course, Emmanuel College
 - *Basic Library Skills and Research Methods* – Emmanuel College Graduate and Professional Program workshops.
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GRANT AWARDS

Awarded federal, state, and special grants for the following projects:

- Construction of a Library Lecture Hall multi-media classroom/theater at Emmanuel College Library. *Amelia Peabody Foundation funding.*
- LibQual+tm – analysis of library services, resources, and planning practices. *LSTA funding.*
- Analysis of the health studies resources available at the libraries of the Colleges of the Fenway collaborative. *Davis Foundation funding.*
- Creation of an online module for research and library use. *Davis Foundation funding.*
- Development of an *Online Bibliographic Instruction Tutorial for Nursing Resources.* *Davis Foundation funding.*
- Establishment of an Online Business Information Resource Center. *LSTA funding.*

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- Establishment of a regional Information and Referral Service, *Lifeline* .LSCA funding
 - Establishment of a multi-type library automated resource sharing network, *NOBLE, Inc.*
 - Construction of a new branch library facility for the Peabody Institute Library. *LSCA funding*
 - Improvements to the telecommunications system for *NOBLE, Inc.* *LSCA funding.*
 - Production of a directory of social service agencies. *LSCA funding,*
 - Expansion of resource collections. *LSCA funding.*
 - Development of community cultural programs. *Massachusetts Arts Lottery Foundation funding.*
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COMMUNITY, VOLUNTEER and OTHER ACTIVITIES

- Newton (MA) Historical society- Collection Development and Policy Committee.
 - Jackson Homestead Museum, Newton, MA – volunteer docent.
 - National Archives and Records Administration Library – volunteer assistant for Research and Genealogy.
 - Friends of the Newton Free Library – past Recording Secretary.
 - EarthWatch – archaeologist in Balbridie, Scotland.
 - PHSNE – Photographic Historical Society of New England – volunteer.
 - Mexico, Guatemala, Belize, Peru – photographic archaeology research.
 - Researcher for historical architectural structures in Massachusetts.
 - Researcher for social histories of domestic architecture
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